



Need a hand?

At Thibert, we have a dedicated and passionate team. Our mission is to provide our customers with the best possible service. Do not hesitate to contact us if you have any questions or wish to send us a comment, a suggestion or a problem concerning a product.



Customer service

- Stock return
- Tracing / Package Tracking
- Copy of Invoices
- Warranties
- Billing errors
- Missing articles
- Back order cancellation

T. : 1-800-268-1062 / F. : 1-888-660-2392

✉ sac@rthibert.com



E-mail

Credit : credit@rthibert.com

Opening of account :
openingofaccount@rthibert.com

General information :
information@rthibert.com



Technical support

electronics division
T. : 1-800-381-2030



Head office

315, Industriel BLV,
Chateauguay, Quebec
J6J 4Z2



Administration

T. : 1-800-361-9805
F. : 450-691-4387

Orders by phone or e-mail

Wheels

East

T. : 1-866-536-6247
F. : 1-800-361-9000

west

T. : 1-800-563-2326
F. : 1-877-826-3776

Accessories

East

T. : 1-800-361-3544
F. : 1-800-361-9000

west

T. : 1-800-586-5668
F. : 1-800-361-9000

Trailer / Rv

Québec / Maritimes

T. : 1-877-510-3222
F. : 1-888-510-3970

west

T. : 1-888-448-2426 / 1-877-326-9982
F. : 1-877-826-3776

✉ **Orders :** order@rthibert.com

Usa contacts Order desk T. : 1-800-276-0039

Warehouses in Canada and United States

* Always local times of the warehouse in question

* CS = Customer service

Châteauguay

315, Industriel BLV, Chateauguay
Quebec J6J 4Z2

Order desk / CS :

8h00 to 17h00

Pick-Up : 8h00 to 17h00

Returns : 7h00 to 15h30

Calgary

10, Smed Lane South East, unit 150,
Calgary, Alberta T2C 4T5

Order desk / CS :

8h00 à 17h00

Pick-Up : 8h00 to 17h00

Returns : 8h00 to 17h00

Las Vegas

6101, N Hollywood Bld,
Clark Country NV 11779

Order desk / CS :

8h00 to 17h30

No Pick-Up and Returns

Napierville

260, Rue Lord, Napierville
Quebec, J0J 1L0

Order desk / CS :

8h00 to 17h00

No Pick-Up et Returns

Pitt Meadows

19055, Airport way, unit 201, Pitt Meadows
British Columbia, V3Y 0G4

Order desk / CS :

8h00 à 17h00

Pick-Up : 7h30 to 17h30

Returns : 7h30 to 16h00

Ronkonkoma

90 Trade Zone Court,
Ronkonkoma, NY 11779

Order desk / CS :

8h30 à 17h30

Pick-Up : 8h30 to 17h00

Returns : 8h30 to 17h00

Moncton

450, Edinburgh drive, unit h,
Moncton, New-Brunswick, E1E 2L1

Order desk / CS :

8h00 à 17h00

Pick-Up : 8h00 to 17h30

Returns : 8h00 to 17h30

